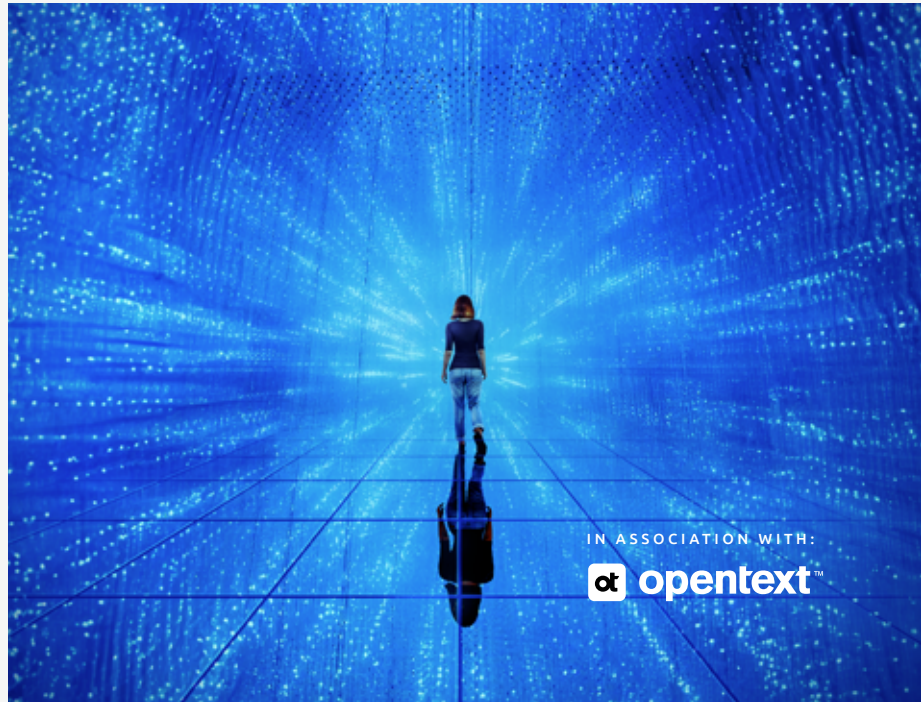


# New futures in focus

## WORLD QUALITY REPORT

16th Edition | 2024-25



## Germany's Quality Engineering quest

### Speed bumps and breakthroughs

Germany's reputation for meticulous attention to detail and advancements in research and development reflects a deep-seated pursuit of perfection that is central to its identity. This steadfast commitment has established the country as a global leader in engineering excellence and innovation. As Germany advances in Quality Engineering and digital transformation, these fundamental values continue to propel its industries forward, ensuring that high standards remain integral to every development.

#### Quality Engineering in Germany

The current state of Quality Engineering and Testing in Germany highlights several significant trends. AI-driven automation is gaining traction, mirroring the global shift towards advanced technologies. However, the adoption of Agile methodologies and DevOps practices is progressing more gradually than expected. Although Germany excels on the global stage, the pace of change in the sector is not as swift as hoped. A notable concern is the gradual progress in adhering to accessibility guidelines, particularly with new legal requirements approaching.

#### Digitalization in the public sector and beyond

Digitalization efforts within Germany's public sector have seen steady progress. Public agencies are gradually adapting to provide more digital services, though this transition is unfolding at a measured rate. In contrast, the private sector, particularly banking and insurance, is advancing more swiftly due to the inherent agility of these organizations compared to the more traditional processes in public agencies.

#### Automotive industry dynamics

Currently, the automotive industry in Germany is experiencing a shift in dynamics. German car manufacturers face increasing competition from countries like China, particularly in electric mobility and emissions regulations. This intensifying competition underscores the more deliberate pace at which new technologies and processes are being adopted within the industry. Although there is increasing interest in Virtual Reality (VR) and Augmented Reality (AR), these technologies remain in the early stages of broader implementation in German companies, with many initiatives still in the pilot phase.

#### Cultural and organizational challenges

The adoption of Agile practices in Germany faces several challenges, including cultural factors and established corporate hierarchies. Established older companies with extensive bureaucracies often face difficulties in transitioning to Agile methodologies, hindered by a mindset that prioritizes traditional processes over innovative approaches.

Forward-thinking leaders play a crucial role in overcoming these obstacles and driving organizational transformation. Leaders who champion Agile and DevOps practices can significantly impact the transformation process. However, successful transformation also depends on the workforce's willingness to adapt and embrace new methods. Overcoming resistance to change is essential for realizing the benefits of new leadership strategies.

## Sustainability and AI

Sustainability in IT is slowly gaining recognition in Germany but often competes with other business priorities. While there is growing awareness of the environmental impact of data centers and AI technologies, sustainability efforts may not always be the primary focus.

AI adoption in Germany is advancing steadily. Organizations are actively exploring large language models and AI applications, but they face notable challenges due to regulatory and compliance concerns. Issues related to data protection and employment can slow the adoption process, highlighting the ongoing challenge of balancing innovation with regulatory requirements.

## Future focus areas

Looking ahead, key focus areas for Quality Engineering in Germany will include enhancing test data management. As IT systems grow more complex, generating compliant test data, especially under regulations like GDPR, will be crucial. The shift towards microservices and AI will require sophisticated solutions that address these evolving needs, extending beyond simple cloud migrations. Additionally, balancing digital experiences across different generational preferences will be crucial for enhancing user experience in an increasingly digital world.

Germany is making notable strides in Quality Engineering and digitalization. While challenges remain, addressing them will be essential for maintaining progress and competitiveness in the global market.

### Survey Watch

33%

Organizations in Germany have adopted the use of Generative AI solutions (LLM and SLM models) like OpenAI, ChatGPT, or GitHub Copilot for Quality Engineering activities.

41%

Organizations leverage multiple GenAI solutions for their Quality Engineering use cases.

25%

Current levels of test automation in organizations in Germany.

83%

Organizations see faster automation as a top benefit of using GenAI in enhancing test automation.

57%

Organizations have improved digital inclusion through accessibility testing in their Quality Engineering and Testing processes.

### Contact

If you desire more information about testing tools, please contact:

#### Marcus Seyfert

CTO, Quality Engineering & Testing  
Sogeti Germany



Download the World Quality Report  
[www.sogeti.com/wqr](http://www.sogeti.com/wqr)  
or Scan the QR code